

Press release - for immediate publication

TroFilms GmbH successfully certified according to DIN EN ISO 9001

Georgensgmünd, 13 August 2019 – TroFilms GmbH, a medium-sized globally active specialist for high-quality special laminating films for the graphic arts industry based in Georgensgmünd, Germany, has been officially certified in accordance with DIN EN ISO 9001:2015 Quality Management by the *Deutschen Gesellschaft zur Zertifizierung von Managementsystemen* (DQS), following the scheduled two-day certification audit 10 - 11 July, 2019.

The external auditor for DQS, Dipl. Ing. Knut Roland Popp, who also performed the preliminary audit for the company in April this year, was very satisfied with the implementation of all tasks. He was able to confirm that all regulations had been fully complied with, plus he found no deviations from the quality system. Mr. Popp mentioned the extensive production documentation and quality records, which will enable comprehensive traceability of product quality in future years, as an extra positive aspect of the certification audit.

TroFilms GmbH was supervised by Dipl. Ing. Jörg P. Schmitt, working as an external project manager during the introduction of the globally important industrial management system. After the audit, Mr. Schmitt once again thanked the management of the company, Mr. Ralf Troyer and Ms. Nicole Schwörer, for the trust they had placed in him and emphasized that the successful introduction of this quality management system, including successful certification in only six months, would not have been possible without the acceptance and excellent input of all employees. In particular, he congratulated Mr. Stefan Strauß, plant and production manager, and Mr. Sascha Walter, internal quality manager, for the TroFilms achievement: "TroFilms has formulated an open, honest, committed and highly motivated, understandable, simple and clearly structured management system across all employee levels and documented it in accordance with the guidelines."

According to Jörg P. Schmitt, as in every mature system, some improvement potential was found during the project phase which, after implementation, will provide the system with even greater

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clarity for strategic decisions, continuous product development and expansion of the TroFilms business. Examples are the current strategic implementation of SAP, as well as the continued expansion of production and storage capacities due to increasing global demand for the company's high-quality special films. Such improvements can now be implemented logically as milestones, using the ISO management review process.

Ralf Troyer, Managing Director of TroFilms GmbH, commented: "Despite my initial significant scepticism based on my external experience with previous ISO 9001 accreditations and the associated disproportionate administrative effort, I can say today after our successful certification according to DIN EN ISO 9001: 2015 that the current system is relevant and supports us clearly in fulfilling our very high quality requirements. It was helpful to know that with Mr. Jörg P. Schmitt, we had at our side a project engineer with many years of experience in the graphic arts industry plus in business management. This allowed us to concentrate fully on the day-to-day business processes, without losing a lot of time through lengthy coordination and explanation processes. The result is a real advantage for everyone involved and ultimately also for our worldwide customers and trading partners".

Further information under www.trofilms.de

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Caption:

The project team after the successful certification audit.

(from left to right: Mr. Sascha Walter, internal quality manager; Mr. Dipl. Ing. Knut Roland Popp, external auditor for DQS, SOS Management; Mr. Ralf Troyer, managing director of TroFilms GmbH; Mr. Stefan Strauß, plant and production manager of TroFilms GmbH; Ms. Nicole Schwörer, deputy managing director, ppa. of TroFilms GmbH; Mr. Dipl. Ing. Jörg P. Schmitt, external project manager QM, BKM)







Caption:

QM certificates of TroFilms GmbH







Caption:

TroFilms GmbH headquarters in Georgensgmünd - since July 2019 certified according to DIN EN ISO 9001 : 2015







Caption:

Ralf Troyer, Managing Director of TroFilms GmbH



About TroFilms GmbH:

The medium-sized TroFilms GmbH, which is based in Georgensgmünd in Germany, is established as a renowned and innovative manufacturer of laminating films for the graphic arts industry. The company currently sells its products in 28 countries and has a well-developed dealer and sales network worldwide. The successful development of the company earned it several prestigious awards. Among other things, the Founder's Award as the best "Start UP" company, which is awarded by the Sparkasse in Middle Franconia, and the Founder's Award by the Chamber of Commerce and Industry. In 2014, TroFilms GmbH was also nominated for the German Founder Award. Since August 2019 TroFilms GmbH is certified according to DIN EN ISO 9001: 2015. TroFilms does not compete with any of its customers, since it does not process any goods itself.

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